

Pastoral Care News & Highlights, 2012

Department of Pastoral Care, UPHS

www.uphs.upenn.edu/pastoral

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Pastoral Care Coverage, 24/7 — The Department's chaplains--staff, students, and volunteers--provide on-site coverage at HUP 24-hours-a-day, 7-days-a-week and respond to 100% of the approximately 2,500 trauma calls per year, as well as to calls throughout the hospital. Pastoral Contacts with patients and families are currently being reported at a rate of over 30,000 per year. Adjunct chaplains, many of whom are graduates of our CPE program, generously provide volunteer overnight duty shifts.

Grants Support Pastoral Care —

- Over the last several years, the Department of Pastoral Care has received more than \$500,000 in grants from many sources for scholarships, research, equipment, patient care staffing, and special projects.
- The E. Rhoads and Leona B. Carpenter Foundation is now completing a fourth 3-year scholarship for our Carpenter ACPE Supervisory Education Fellowship. The Supervisory Fellow pursues credentials as a chaplain educator (ACPE Supervisor) through the UPHS ACPE Center. Chaplain Christopher Brown, completed two residency years in our program before entering the Fellowship in 2009, achieving his Associate Supervisory credential in February, 2012.
- A friend of the department has initiated an annual gift to establish a "Spiritual Care Without Borders Fund" to assist in the mission of making spiritual care available to all persons at all times at HUP. Contributions to the fund are welcomed, and anyone wishing to contribute may contact Chaplain Ralph Ciampa (215-662-2591) or Andrea McLean (Penn Medicine Development and Alumni Relations, 215-898-1430).

Over 135,200 Student Hours of CPE — Since our last accreditation survey in 2003, our students have completed 339 units of CPE offered at HUP and PAH. Each unit consists of 400 student hours, with the cumulative total exceeding 135,200 hours for our Accredited ACPE Center. Approximately 100,900 of those hours (three quarters of the students' time) were spent providing direct patient care. These students have been local community residents, seminarians, and lay and ordained clergy representing numerous faith traditions -- from Christianity, Judaism, Islam, and Buddhism. We offer full-time Summer Internships and nine-month stipend Residencies at HUP, and part-time Externships at HUP and PAH. For the first time this past summer, we offered two concurrent Internship programs at HUP, with 11 students coming from as far away as California and France. Our ACPE Center is accredited for Level I, Level II, and Supervisory Education. This year in cooperation with Wissahickon Hospice, we will be able to offer a sixth residency position, with clinical hours spent doing hospice visitation.

ACPE Associate Supervisor Chris Brown Celebrated by Department — Twelve of Chris Brown's UPHS Pastoral Care colleagues and students celebrated with him at the annual ACPE national meeting in Washington, DC, as he received his Associate Supervisor certification at the ACPE annual banquet. After two residency years from September 2007 to August 2009, Chris entered the three-year Carpenter Foundation Supervisory Education Fellowship. He participated regularly, with supervisory students and Supervisors from ten other ACPE Centers, in the Eastern Pennsylvania Institute for Clinical Supervision (EPICS), and developed

his supervisory art through the supervision of two summer intern groups, two part-time extern groups, and two units of the 2011-2012 Residency group. Chris moved through the challenging steps of the process, successfully meeting his Readiness Committee, Candidacy Committee, Theory Paper requirements and Associate Committee in record time for our program. We congratulate Chris for this accomplishment and look forward to the contribution he will make to the ACPE movement. Chris has chosen to continue working toward his full Supervisor certification during the remainder of his three-year Fellowship through August, 2012.

Ten Year Accreditation — In Oct 2012, the UPHS will once again go through its ten-year Accreditation review process. We will welcome three site-team members from the ACPE (Association for Clinical Pastoral Education) to come and experience and consult with us in the Pastoral Care Department. This will be our third such review, after our initial Accreditation in 1992 and renewal in 2002. As in the past, we are most appreciative to our Professional Consultation Committee (PCC) members who work with us to help maintain and run our CPE program at HUP and at Pennsylvania Hospital.

Extern Program — The CPE Extern program this year included 12 students at Pennsylvania Hospital and 6 students at HUP. Our Externships allow for a unit of CPE to be covered over an extended period, in order to accommodate students who have full-time jobs. This program is a function of the Department's commitment to reach out to the local community, and its success is due largely to the great interest in chaplaincy by local clergy and lay persons.

Shared Supervisory Education Program — The Eastern Pennsylvania Institute for Clinical Supervision (EPICS) celebrates its 11th year in 2012, having been launched by our UPHS Center along with several other area CPE Centers in 2001. This past academic year, 11 Supervisory Education students met bi-weekly at the Lutheran Theological Seminary at Philadelphia to pursue an intense curriculum on Supervisory Education, with participation by 12 ACPE Supervisors. Sr. Ramona Cecille **Daily**, who participated for three years in our Carpenter Foundation Supervisory Education scholarship program, was certified as an Associate Supervisor in February 2006, and has since supervised at St. Mary Hospital, and then offered a creative new CPE program for Liberty Lutheran Services in Philadelphia in the Summer 2009 unit as a UPHS CPE Satellite before moving to St. Luke's Hospital CPE Center in Bethlehem, PA in the fall of 2009, where she served until taking medical leave in 2012. Rhoda **Toperzer**, who completed her CPE Supervisory credentials in the same program was certified as an Associate Supervisor by the national ACPE Certification Commission at its meeting in San Francisco on May 2, 2007. She is now the CPE Chaplain Supervisor at Diakon Lutheran Social Ministries, an agency serving the eastern third of Pennsylvania (excluding Philadelphia), Maryland and Delaware. Rabbi Rochelle **Robins**, who had formerly been a chaplain resident, staff chaplain, and Supervisory Resident in our program, was also certified as an Associate Supervisor at that same national meeting. Rabbi Robins had since transferred to a program in the San Diego, CA area. Samuel **Bryan**, who joined our Department as a Supervisory Fellow in September 2006, was affirmed by the Eastern Regional ACPE Certification Committee as a Supervisory Candidate in March 2007 and continues his progress toward being reviewed by the national ACPE Certification Committee. Chaplain Christopher **Brown** began his three-year Supervisory Education Fellowship in September 2009, after completing two residencies at our Center. He was granted Associate Supervisor credentials by the ACPE National Certification Commission in February, 2012, and will continue working toward his full Supervisor credentials through the completion of his Fellowship in August, 2012.

Activities by Staff and Alumni/ae: Brief Notes — Administrative Chaplain Denise **Statham** has completed all her requirements for ordination for the United Church of Christ and will be officially ordained and installed in a formal ceremony as the Associate Pastor at Living Water United Church of Christ on June 3, 2012. Staff Chaplain Rabbi Robert **Tabak** was honored in March 2012 by the Reconstructionist Rabbinical Association at their national convention in San Diego, CA, for ten years of editing their newsletter, the *RRA Connection*. He has also been recognized by Cabrini College (Radnor, PA) for five years of teaching in their religion department as an adjunct faculty member. Oncology Chaplain Kava **Schafer**, who has been our oncology chaplain dedicated to building an integrated model of Pastoral Care on the Rhoads 6 & 7 units for several years, took on a new role last summer as chaplain on the new HUP Palliative Care team. She now splits her time between the Rhoads units and the Palliative Care team. Chaplain Roslyn **Taylor**, who completed four extern CPE units at HUP, has joined the Department half-time to share coverage of the Rhoads 6 & 7 units with Chaplain Schafer. We welcome Chaplain Taylor and her many gifts. Staff Chaplain Barbara **Emery** has assumed a new role as Chaplain of Paoli Hospital, while maintaining a limited role with our HUP team. Reverend Caroline **Cupp**, who completed her CPE residency at HUP in 2009, is now the Director of

Spiritual Services at Friends Hospital. Penn Presbyterian Medical Center Chaplain John **Ehman** continues to lead the national ACPE Research Network (www.ACPEresearch.net). And, Trauma Chaplain David **Henfield** was invited to offer the invocation at the City Council of Philadelphia on February 2, 2012. His prayer spoke to the pressing issue of violence in our city:

Eternal God our Creator, we stand in Thy presence yielding ourselves to Thee. We lift up to Thee this day those who have come to do business for this great city of brotherly love, the birthplace of this great nation. We seek Thy guidance, that Council would be led by the conviction of their hearts to do that which is just and right, helping the citizens of our city. May Thy light shine upon us, that we as citizens would turn from the violence that is overrunning our streets. May Thy love enfold the members of this Council in the radiance of Thy glory, as they sit in the light of Thy presence, that time may be transcended, that they will accomplish far more than they can imagine. Hold them in Your right hand, and guide them with Your counsel. Amen.

65 Pastoral Care Department Volunteers — In the fall of 2011, we trained and oriented a class of 24 new Volunteer Pastoral Visitors, with Denise Statham as the coordinator of the program. We now have over 40 volunteers in that role, several of whom are HUP employees, and some of whom have been with us for over 10 years. Some are serving to keep *Care Notes* stocked throughout the hospital (the booklets having been given to the Department through a grant from the Board of Women Visitors), while others are serving at the Penn Center for Rehabilitation and Care in addition to providing services at HUP. We appreciate the partnership with Volunteer Services, which includes the work of our Volunteer Pastoral Visitors, denominational clergy and visitors, and chaplain students in several categories. Our patients, staff, and Department are blessed by their faithful presence and the services that they provide. An additional 25 denominational volunteers round out a total volunteer corps of over 65 serving the Department's mission. This year Volunteer Pastoral Visitor Roy Kardon coordinated a special observation of Passover with members of the charity organization The Golden Slipper Club, visiting Jewish patients during the holiday and providing appropriate food gifts. He is also working with us on initiating a Challah Program here at HUP to better serve our Jewish patients in their observance of the Sabbath on a weekly basis

Community Clergy Education — In June, 2012, twenty members of the Church of God in Christ will be led through a curriculum on hospital ministry as part of their ordination process. This was the nineteenth year of the program. Students who have participated in this training have often stated that this program was one of the most exciting and profound encounters that they have experienced throughout their ordination process. The program was begun under Chaplain Emeritus Edward Smith and continues under the leadership of Adjunct Chaplain Madeline Dawson and Chaplain David Henfield.

Organ Donation Workshop/Luncheon — Gift of Life, the local organ procurement organization, partnered with Pastoral Care on January 10, 2012, to offer a workshop/luncheon for area clergy and congregations with over 60 in attendance. Albert Black, HUP's Chief Operating Officer, welcomed the participants to a very inspiring and informative three-hour program that included Maureen Fleagle, who celebrates the life that continues with her son's heart, and Janet Dennis, who has given to family of her heart donor numerous medals won at the Transplant Olympics. Also, Amy Martiner, Gift of Life Hospital Services Coordinator, led us through the process of donation decision making in the hospital setting, and Vanessa Duvert, Gift of Life Community Relations, spoke of religious beliefs and community attitudes toward donation. Rev. Dr. Alyn E. Waller, senior pastor of ENON Tabernacle Baptist Church and Imam Amin Aziz, head of the Islamic Pastoral Care of the Delaware Valley, eloquently and passionately urged leadership in encouraging the gift of life through organ donation. Event evaluations indicated that the message was powerfully received.

Celebrating the Rev. Dr. Martin Luther King, Jr. — The Rev. Dr. Albert Paul Brinson touched and inspired a broad cross-section of the HUP family in our annual Martin Luther King, Jr. Celebration. Having grown up "like a brother to ML," in the household of the King family, and ordained by Martin Luther King, Rev. Brinson was an organizer of the first student sit-ins in Atlanta and a young supporter of Dr. King's non-violent civil rights protest movement. He was introduced by his "surrogate son," Chaplain Resident T.E. Kilgoe, who arranged for this wonderful glimpse into the inner circle of the King legacy. The program included a stirring rendition of "Lift Every Voice and Sing," led by Mistress of Ceremonies, Tamika Patton, and powerful interpretive dance by Rodney Talley to "Change Is Gonna Come." Heartfelt remarks at the beginning and end of the celebration by Garry Scheib (HUP Chief Executive Officer) and Albert Black (HUP Chief Operating Officer) expressed gratitude for Rev. Brinson's unique gift to us, and commitment to the values of Dr. King in caring for "those by the side of the road." Rev. Brinson also shared informally through the day with the Pastoral Care Team, with HUP employees, and in an evening session on the Penn Campus.

Interest Group on Spirituality, Religion and Health — The Department, in association with the Institute on Aging, sponsors the monthly Interest Group on Spirituality, Religion and Health at Penn, with participants coming from across the hospital, the university, and the community. Presenters and topics from this past year included: John **Hansen-Flaschen**, MD, Professor of Medicine and Chief of the Division of Pulmonary, Allergy, and Critical Care at HUP, on "Family Shrines of Hope on the Medical Intensive Care Unit"; Christina **Jackson**, RN, PhD, Professor and Curriculum Chair of the Department of Nursing at Eastern University, and Associate Editor of *Holistic Nursing Practice* (and the American Holistic Nurses Association's 2011 Holistic Nurse of the Year), on "Using Yoga to Enhance Coping & Spiritual Development"; Nadia **Dowshen**, MD, Director of Adolescent HIV Services at Children's Hospital of Philadelphia and Assistant Professor of Pediatrics at the University of Pennsylvania, and Mary R. **Tanney**, MSN, CRNP, MPH, AAHIVS, Nurse Practitioner, ATN Research Manager, Division of Adolescent Medicine at Children's Hospital of Philadelphia, on "Spirituality & Health: What Two Providers Have Learned in Working with Youth at Risk for HIV and with HIV+ Youth"; Donna Jo **Napoli**, PhD, Professor of Linguistics, Swarthmore College, on "Working with Families of Deaf Children"; Rabbi Robert **Tabak**, PhD, Staff Chaplain at HUP, Adjunct Faculty at St. Joseph's University and Cabrini College, and Editor of *RRA Connection*, on "Jewish Chaplaincy, Professional Chaplaincy, and Health Care: Historical Perspectives on the Professionalization of Spiritual Care"; Kava **Schafer**, MDiv, MA (Holistic Spirituality), Staff Oncology Chaplain for HUP Pastoral Care, and Program Chaplain for Palliative Care, on "Pilgrimage: Seeing the Sacred in Northern India"; Thomas M. **Knadig**, EdD, a Templeton scholar in science and religion, and co-author of *Health Care Ethics and the Law*, on "The Spirituality and Ethics Underlying the Affordable Care Act of 2010"; Chaplain Mirabai **Galashan**, MTh, on "Mantram Repetition for Health and Wellbeing: Research & Clinical Applications"; and Bryan J. **Muller**, PhD (Music Therapy), on "Guided Imagery And Music: Health, Spirituality, And Music Imaging." The group meets on the first Wednesday of each month, from 10:00 to 11:30 AM, in the Hirst Auditorium on Dulles 1.

Annual Spirituality Research Symposium — Over 200 people gathered in Penn's Biomedical Research Building Auditorium on June 13th, 2012, for the fifteenth annual Spirituality Research Symposium, this year exploring *Spirituality & Palliative Care*. Featured speakers were Tracy **Balboni**, MD, MPH, Assistant Professor of Radiation Oncology at the Harvard Medical School, and Michael **Balboni**, MDiv, ThM, PhD, from the Center for Psycho-Oncology and Palliative Care Research at the Dana Farber Cancer Institute, Boston; whose recent research has received national attention regarding patients' experience of advanced illness, the role of spirituality in health care decision-making, and the effect of spiritual support on medical costs at the end of life. Their tandem presentations looked at historic connections and tensions between religion and medicine and the current potential for the development of spiritual care as part of palliative care, reviewing data from their studies. In addition, David **Casarett**, MD, Associate Professor and Chief Medical Officer for Penn Wissahickon Hospice spoke on the importance of meaning in patients "last acts"; Barbara **Reville**, DNP, CRNP, Co-Director of HUP's Palliative Care Program considered communication issues in palliative care; and Sarah **Kagan**, RN, PhD, Professor of Gerontological Nursing at Penn looked at issues of aging, illness, and the human spirit. The program concluded with a panel discussion moderated by Kava **Schafer**, MDiv, MA, Staff Oncology Chaplain and Palliative Care Program Chaplain at HUP. Presentations are available through the Department website.

Our fourteenth Symposium, on *Mindfulness, Spirituality and Healing*, drew over 125 attendees on June 29th, 2011, in the Dunlap Auditorium at the School of Medicine. The keynote presentation, "Deepening Presence: Mindfulness and Spirituality," was delivered by Michael J. **Baime**, MD, Clinical Associate Professor at the University of Pennsylvania and founder and Director of the Penn Program for Mindfulness and Stress Management (co-sponsor of the symposium). Anthony **Rostain**, MD, MA, Professor of Psychiatry at the Hospital of the University of Pennsylvania and the Children's Hospital of Philadelphia, followed with a presentation on "Spirituality, Mindfulness, and the Treatment of Mental Disorders." A panel discussion was moderated by Chaplain Kava **Schafer**, MDiv, MA, with personal perspectives on the topic offered by Beth **Riesboard**, Rev. Sheila **Pierce**, Julianna **Lipschutz**, and Pat **Lariccia**, MD.

Research into the Impact of Illness on Spirituality — Following up a study that looked at the impact of integrating chaplain services more fully into the life of an inpatient oncology unit, led by Tom Findley, MD, and Barbara Ott, RN, PhD, and funded through a private donation, the Department has undertaken research into the impact of illness and treatment on dimensions of spirituality for oncology patients. The IRB-approved study, developed in conjunction with the Pastoral Care Research Committee, recorded 14 interviews for qualitative analysis and is now being written up for publication. This pilot project holds promise for larger, grant-funded research in the future.

Department Study Now Cited Over 395 Times in the Health Care Literature — The Department's original study, "Do Patients Want Physicians to Inquire About Their Spiritual/Religious Beliefs If They Become Gravely Ill?" which was carried out by the Pastoral Care Research Committee and published in *The Archives of Internal Medicine* [159(15):1803-6], has to date been cited 398 times in the health care literature: in 289 articles and 109 books. Among the books: *End of Life Care: A Practical Guide* (2011), *Spiritual Assessment in Healthcare Practice* (2010), *Neurosurgical Intensive Care* (2008), *The Cambridge Textbook of Bioethics* (2008), *Quick Reference for Oncology Clinicians* (2006), *Brain Injury Medicine* (2006), *Chronic Obstructive Pulmonary Disease* (2006), *The Oxford Textbook of Palliative Medicine* (2005), *Manual of Psychiatric Care for the Medically Ill* (2005), *Current Medical Diagnosis & Treatment* (2004), [JCAHO's] *Hospital Patient Assessment* (2003), and the *Handbook of Religion & Health* (2001/2011) A replication at sites in Anderson NC, Memphis TN, and Philadelphia has been carried out by Barbara Ott, RN, PhD.

Gospelrama: "Be Encouraged!" — On Friday, February 24, 2012, Black History Month was brought to an exciting and inspiring close as Gospelrama celebrated its 17th anniversary. Historically, the event has been, and continues to be, held in the Medical Alumni Auditorium at HUP. This year, the program was hosted by Chaplain Resident, Rev. Dr. T. E. Kilgoe. Our Health System employees, families and guests offered a variety of amazing and rousing performances. Our venue included a diverse group of liturgical dancers, mime, Gospel rap, the spoken word, musicians and vocalists. Each participant brought their own style of spirit-filled renditions of worship and praise, much to the delight and enjoyment of the audience. The Boys Latin School Band from the West Philadelphia community, rendered several power-packed selections. In addition, a quartet comprised of several HUP employees, which included an executive assistant and several chaplains and nurses, sang together publicly for the first time. The delectable refreshments were provided by Morrison's Catering, and an up and coming local caterer, Royale Jewel Creations. Here at HUP, Gospelrama continues to uphold the spirit, the culture, and the heritage of the annual African American celebration known as Black History Month. The performers also continue the tradition by offering their gifts for the enjoyment of all who attend. This celebration is an event that states and confirms that we are and will continue to "Be Encouraged!" as exhorted by the visionary of Gospelrama, our very own Chaplain Emeritus, Reverend Edward Smith. Rev. Smith, along with co-founders, Sr. Ramona Cecille-Daily and Terry Salmond, have inspired an awesome legacy that, hopefully, will remain in the hearts, minds, and spirits of our entire family at HUP.

Bioethics Rounds — Our series on Bioethics & Health Care, offered in conjunction with the Center for Bioethics at Penn, completes its 16th year in 2012, providing a forum to explore ethical issues currently affecting health care and research. Presenters from the current series include: Art **Caplan**, PhD, Director, Center for Bioethics and Emmanuel and Robert Hart Professor of Bioethics at Penn, on "Ethics and Organ Transplants"; Arnold **Eiser**, MD, Vice President for Medical Education and Director for the Internal Medicine Residency at Mercy Health System of Southeastern Pennsylvania, and Professor of Medicine & Associate Dean at the Drexel University College of Medicine, on "Cross Cultural Issues"; Michele **Mathes**, JD, Director of Education and Director of Research Programs, and Center for Advocacy for the Rights and Interests of the Elderly (CARIE), on "Allocating Scarce Healthcare Resources to Aging Population"; Jonathan **Moreno**, PhD, Professor of Medical Ethics and Health Policy, of History and Sociology of Science, and of Philosophy at Penn, on "Bioethics in Washington"; Jim **Kirkpatrick**, MD, Assistant Professor of Medicine at Penn, on "Ventricular Assist Devices"; Don **Light**, PhD, Professor of Comparative Health Care at UMDNJ-SOM, on "How Did Prescription Drugs Become a Major Source of Death?"; Dominic **Sisti**, PhD, Director of the Scattergood Program for the Applied Ethics of Behavioral Health, on "Overview of Biobehavioral Healthcare Ethics"; Nora **Jones**, PhD, Associate Director of Graduate Studies for the Center for Bioethics, on "Bodily Representations-- Seeing Bodies, Illnesses, Patients"; and Carol Shilling, PhD, Associate at the Center for Bioethics, on "Words about Medicine from Patients with Disabilities."

Department Website — The Pastoral Care Department website (www.uphs.upenn.edu/pastoral) continues to expand as a treasure of information. The programs and activities of the Department and its history are available along with extensive publications and links to related sites and resources. The site receives over 200 hits per day, with visitors coming from across the US (especially from California, Pennsylvania, Virginia, and the District of Columbia) and internationally (especially from Australia, Canada, the United Kingdom, and Europe). Visitors typically access announcements of events and information about CPE, and they most often download the annual bibliographies and our various religious/cultural diversity resources. We invite everyone to become familiar with this rich reflection of our Department and the pastoral care field.

Spirit of Caring Awards — The 2012 Spirit of Caring Awards, presented on May 3rd, recognized the HUP Ambassadors serving our hospital Information Desks, and Ms. Madeline Dawson, Adjunct Chaplain with the Pastoral Care Department. These recipients join our previous Spirit of Caring Award honorees, who reflect the best of what we offer to our patients and to each other.

Previous Spirit of Caring Award Honorees

- 2011 - Ms. Dorothy Dicks, Catering
and Mr. Hector Martinez, Catering
and Ms. Gwen Jackson, Adjunct Chaplain, Pastoral Care
- 2010 - Ms. Marie Green, Emergency Department Support Clerk
and The HUP Security Department
- 2009 - Ms. Lenora Tilgham, Department of Environmental Services (Emergency Department)
and Ms. Annie Tisdale, Department of Environmental Services (Dulles 1)
and Ms. Janis Rye Nelson, Adjunct Chaplain Volunteer
- 2008 - Ms. Sharon Widman, Department of Clinical Nutrition Support Services
- 2007 - Mr. Shariff Blackwell, Department of Environmental Services
and Imam Amin A. Aziz, Islamic Pastoral Care of the Delaware Valley
- 2006 - Mr. Roderick Williams, Jr., Patient Services Representative, Emergency Department
and Fr. George Strausser, Director of Hospital Ministries, St. Agatha - St. James Parish
- 2005 - Ms. Odessa Melton, HUP Cafeteria
- 2004 - Ms. Sharon Gaskell, Trauma Service Social Work
and Mr. Randall Claney, Adjunct Chaplain Volunteer
- 2003 - Mr. Holland L. Robinson, Rhoads 7 Nursing Assistant
and Ms. Johnnie L. Dawson, Adjunct Chaplain Volunteer
- 2002 - Ms. Cassandra Edwards, Patient Services Representative
and Rev. William B. Mercer Jr., Adjunct Chaplain Volunteer
- 2001 - Ms. Tina Harris, Program Secretary
- 2000 - Mr. Eric Hilton, Environmental Services
- 1999 - Ms. Sandra Stevenson, Nursing Secretary
- 1998 - Mr. Keith Duckett, Transport
- 1997 - Ms. Sharon Bailey, Nursing Secretary
- 1996 - Ms. Rosabelle Pinckney, Guest Services
- 1995 - Mr. Charles Johnson, Security

Congratulations, and thank you for all that you have contributed!

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